



REGISTERING A COMPLAINT

As a service to the public and the community of Burlington, North Carolina, you may use these steps to register a complaint against the department or an employee of the agency.

Contact the Burlington Police Department then ask to speak to the on-duty supervisor.

Report the complaint to the on-duty supervisor. They will need details of your complaint, including your full name, address, phone number, and other information that may be important. You may also choose to make an anonymous complaint.

The on-duty supervisor will complete a Burlington Police Department Complaint Report after you have spoken to them. The complaint will be forwarded to the appropriate personnel for further investigation.

A representative of the Burlington Police Department will contact you for further information that may be necessary to complete the investigation of your complaint.

The BPD prefers complaints to be registered in person. However, you may register a complaint by phone. BPD accepts anonymous complaints.

To register a complaint by phone, call:

(336) 229-3500

To register a complaint in person, visit:

**267 W. Front Street
Burlington, NC 27215**