

City Works



City of Burlington, NC - "Connecting the Triad & Triangle"

City Works is a publication of the City of Burlington Office of Public Information.

For more info, contact:
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(336) 222-5076

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BurlingtonNC.gov

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Dates to Remember:

Sept. 20-21:

Carousel Festival
City Park
(513-5469)

October 4:

Free E-Waste Collection
(222-5095)

Oct. 18:

Household Hazardous Waste Drop-Off
(376-8902)

Oct. 25 & 31:

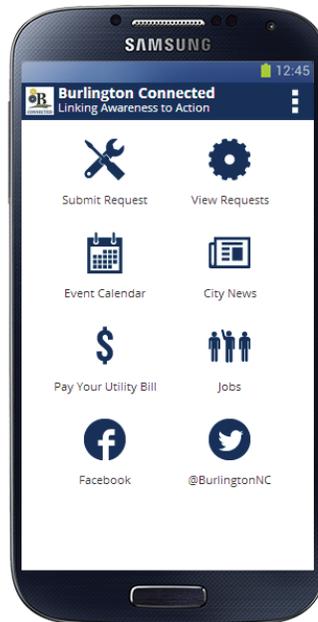
Halloween Special Events
(222-5030)

The Next Way to Connect

The City proudly introduces the next advance in linking awareness to action. "Burlington Connected" represents the evolution of the City's wildly successful "Connecting Burlington Communities" (CBC) program that was launched in 2008.



New software allows residents to submit service requests and receive updates as the requests are being processed by the appropriate city department. "Burlington Connected" lets you submit a request on your mobile device, send a request from your desk or laptop, or call our friendly office staff to report an issue. These requests are automatically entered into an improved management system where they are sent directly to the department responsible for investigating and completing the request.



The new "Burlington Connected" mobile application is available on all smartphones and allows you to submit a request, attach a photo to the request, and use your phone's GPS to tag the exact location of the issue. Press "submit" and the correct city staff will be notified of the request. From there, you'll receive updates about the status of that request. The "Burlington Connected" mobile app also contains city news, calendar updates, social media links, and more.

There are three ways in which to submit your service request: Mobile app, online or by phone. If you provide your email when you submit your request over the phone, you'll get automatic updates regarding the progress of your request. You'll know where the request is

See Burlington Connected on Pg. 3

Loose Leaf Collection

As Autumn arrives and the leaves begin to fall, **please note this year's loose leaf collection schedule and section map on the back page of this City Works newsletter.** Please call the Public Works Department at 222-5005 or the Cemetery and Grounds Division at 222-5077 with questions or for clarifications related to leaf collection.

- Loose leaves should be piled behind the curb, or on the shoulder of streets without curb and gutter, by 7:00am on the Monday of the scheduled week of collection.
- Please do not pile leaves in the street, in drainage ditches, or over water meters.
- Do not park in front of or on leaf piles.
- Leaves which contain gravel, limbs, glass or other solid debris cannot be collected.
- Should you require more frequent leaf collection, you may place leaves in your yard waste container (no more than a 32 gallon container weighing less than 50lbs), or in clear plastic bags (weighing less than 50lbs) for collection on your regular trash day.
- Leaves can be collected on a "convenience schedule" during the month of February by calling 222-5005.
- More information and interactive mapping can be found at www.BurlingtonNC.gov/leafcollection



Planning for Healthy Housing

The City of Burlington's Community Development Division is seeking resident's opinions for the development of the City's 2015-2020 Consolidated Plan for Housing and Community. Your input is important and we would appreciate your responses to the resident survey.



The survey is available online at: www.BurlingtonNC.gov/ConsolidatedPlanSurvey or you can scan the QR code to access the survey on your smart phone.

The survey can also be obtained by emailing stilley@ci.burlington.nc.us or calling (336) 222-5070.

All surveys should be returned by October 31, 2014.

Thank you for your participation.

Burlington Connected... continued.

in the fulfillment process. You will also be able to communicate with the staff member responsible for each particular service request. "Burlington Connected" allows you to follow along with the process of addressing service requests throughout the city.

How can you submit a request using the new "Burlington Connected" system?

Smart Phone:

Download the free mobile application on your phone. Just search the words "Burlington Connected" in the app store, google play, or the windows store and look for this icon:

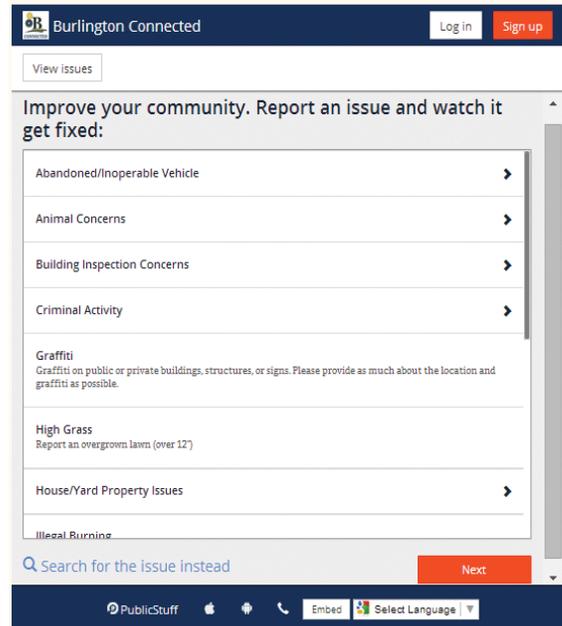


Online:

Visit www.BurlingtonNC.gov/BurlingtonConnected or click the "Report A Concern" button on the home page of www.BurlingtonNC.gov.

Over the Phone:

Call (336) 222-5024 during regular business hours (8:00am - 5:00pm, Monday-Friday) to report a concern to our staff. Leave a message during off-hours and your request will still be entered into the system.



Dispose of Unused Medications Anytime

Thanks to a collaboration between SafeKids Alamance, Cone Health, and Alamance Citizens for a Drug-Free Community, the Burlington Police Department is now home to a permanent, secure drop-box for medication disposal.

Not only is disposing of unused medications safer for our water supply, but it will be kept out of the hands of potential abusers and away from children. Sadly, each year, 56 children under the age of 14 die from unintentional medication overdoses.

Visit the Burlington Police Department at 267 W. Front St. during regular business hours to safely dispose of your medications in the new drop-box located in the main lobby.

