



## NOTIFICATION

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**For Immediate Release**

**Date:** August 19, 2015

**Contact:**

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### **Animal Services Currently Unable to Receive Incoming Phone Calls**

Phone lines at Burlington Animal Services are currently down and not receiving incoming calls. Burlington Animals Services staff can currently be reached regarding non-emergency issues via email at [animalservices@ci.burlington.nc.us](mailto:animalservices@ci.burlington.nc.us) or via Facebook at [www.Facebook.com/BurlingtonPetAdoptionCenter](http://www.Facebook.com/BurlingtonPetAdoptionCenter).

Animal-related emergencies should be reported by calling 9-1-1 and animal control concerns can be reported the Burlington's Police Department at (336) 229-3500. Non-emergency animal control related concerns can also be submitted as a tip through the Burlington Connected program at [wwwBurlingtonNC.gov/BurlingtonConnected](http://wwwBurlingtonNC.gov/BurlingtonConnected) or by calling (336) 222-5024.

Burlington Animal Services staff appreciates the patience of the public as they work with the Information Technology Department and their telecommunications providers to resolve this issue as quickly as possible.

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Our Mission:

“The City of Burlington is dedicated to providing high quality municipal services within our diverse community in a friendly, professional and efficient manner in order to promote the safety, health, and quality of life of residents and employees.”

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